DRAFT Outline Wisconsin Action Plan for Health Care Quality and Safety August 14, 2006

1. Executive Summary

2. Introduction

- What the report is about using health IT to improve health care delivery and population health
 - o promoting accurate and appropriate shared information about individual patients among health care providers
 - o benefits of the system for supporting medical care practitioners and rapid deployment of evidence-based medicine
 - standardizing performance indicators among health care providers organizations to improve organization performance and public reporting of quality, safety and efficiency data for consumers and health care purchaser decision
- Why this is important and what is being done about it in Wisconsin including the Governor's Executive Order and creation of the eHealth Care Quality and Patient Safety Board
- How the plan is synchronized with national priorities
- Process used to solicit input from a wide range of stakeholders
 - Environmental scan including key informant interviews, survey of EHR use in Wisconsin done by MetaStar and Planning Forum May 2006
 - Creation of work teams
 - o Focus on achievable, actionable and practical initiatives
 - Short-term (one year or less) achievable, practical and measurable initiatives to show early progress, value and momentum.
 - Mid-term and long-term recommendations for full implementation.
 - Care taken to assure that recommendations reach across geographical, demographic and organizational boundaries (such as strategies to address adoption of health information technology in rural areas and small practices as well as larger health care organizations).

- o How the work is informed by an understanding of national landscape and literature on HIT and HIE including ROI concepts (Return on Investment).
- 3. Recommendations / Proposed Action Steps
- To assure widespread adoption of Electronic Health Record systems by Wisconsin's health care providers including policies needed to promote the implementation and adoption of HIT (including public sector health care providers) (Patient Care and Finance Work Groups)
- To promote using HIT and HIE for consistent use of evidence-based medicine (*Patient Care and Consumer Interests Work Groups*)
- To create a statewide eHealth information technical infrastructure (including technology options and their advantages and disadvantages) (Information Exchange Work Group)
- To create sustainable organization and governance structures for a statewide eHealth information infrastructure (*Governance and Financing Work Groups*)
- To serve consumer health information needs (Consumer Interests work team);
- To assure privacy and security in electronic health information exchange (Consumer Interests Work Team)
- To modernize public health practice *culled from each work group's recommendations*
- 4. Inventory of existing eHealth resources (Financing and Governance work teams)
 - Provide first annual assessment of the extent to which automated information and decision support systems are used by health care providers in Wisconsin (MetaStar is doing this work)
 - Describe how this *Action Plan* builds upon the various successful statewide and regional initiatives already underway in Wisconsin including those that:
 - o identify metrics to measure performance from the perspective of patient care, public health, provider and payer value and overall economic value
 - o collect and use scientifically valid data and information to assess the quality, performance and cost of healthcare
 - o collect and use data and information for scientifically valid medical and public health research and analysis purposes
 - Identify funding sources to support the development of a statewide eHealth information infrastructure (*Financing work group*)
- 5. Identify state level policy changes that are recommended to promote the implementation and adoption of health information technology.
- 6. Describe the plans of the eHealth Board for annual updates on progress and adjustments

as necessary to this plan.

7. Summary/recap of recommended actions and key milestone dates to achieve the goals stated in the Executive Order within the next five years – including what, where, why, when and who including the transitional work plan (synthesizing the recommendations of all work teams)

Stories to tell to illustrate issues

- 1. Lead screening info from public health back to doctors about % of children in their practice on Medicaid that have been screened
- 2. Possibility of matching blood lead levels from public sources to MPS test scores
- 3. Bike accident out of town, waiting for hours to find out about date of last tetanus shot
- 4. Doctor practicing at two hospitals needs 12 different IDs to log into various hospital systems